

What to expect with the purchase of my wood fence

All wood is guaranteed to warp, crack, split and check. This happens substantially more with pine than cedar and can start within days after installation. There is no warranty coverage on warping, cracking, splitting, and checking.

Pine

Pine is treated to prevent rotting, insect infestation, and deterioration. There is a lifetime warranty from the manufacturer covering rotting, insect infestation and deterioration only. Pine has an inconsistent grain structure comprised of large inconsistencies in the density of the grains, making it more prone to warp, crack, and split due to expansion and contraction. It will turn gray if not sealed and stained.

Cedar

Cedar has natural characteristics to prevent rotting, deteriorating, and insect infestation. It will last approximately 10 to 15 years depending on weather conditions and if it's been sealed and stained to keep moisture out and reflect the harmful UV rays from the sun. Cedar has a consistent grain structure which makes it more stable and less prone to crack, split, and warp as it expands and contracts equally. Cedar will turn a silver gray if not sealed and stained.

We highly recommend that you stain and seal your fence to prevent water from absorbing into the wood and reflect the harmful UV rays. Staining and sealing significantly lowers the chances of warping, splitting, cracking, and deterioration but does not prevent all of it.

Wood needs to be at its natural moisture content typically 14% or dry to the touch before staining and sealing. It needs to be dry enough to absorb the stain. Typically, 2 weeks after installed in the summer and possibly months in the winter.

By signing the terms and conditions of this agreement, I acknowledge I have read the above and understand there is no warranty on warped, cracked, split, or checked wood and The Fence Company is not responsible for repairing or replacing any wood that may do so.